

NW Breakfast Meeting Mins 03-11-05

New Suggested Topics:

- Key Elements when combining processes across departments and projects
- Business process change
- Conflict – resolving philosophy versus behavior

Key Elements when combining processes:

- Baseline current processes for each
- What is the business for each organization
- Information Technology Info Library (ITIL) look to standardize business processes across businesses
- Identify the high cost areas – what can't we change or goof up Where are opportunities to cut costs?
- Define the problem clearly
- Use lessons learned to see what works
- Use same tools that work-copy exactly
- Centralize vs decentralize
- Common language
- PMO or no PMO
- Look for commonalities across PMO's
- Type of Projects we are managing
- Rule setter for all companies – mediator
- Aggressive timeline for center of excellence
- Productivity gets hi on any changes
- Accountability for not following new processes
- Investment in new tool – to track resources and project dollars and tied into accounting
- Integration objectives independent of tool.
- Use common status report- first thing

Attendee gave results of action on case study presented in last meeting

Philosophy versus behavior

- Changing the behavior – being accountable for following the philosophy
- As a contractor you need to fit into whatever the culture and use their methods.
- Clarify the philosophy
- Exception for every case
- Is the 80/20 rule okj?
- Structure vs autonomy
-